

INTERNAL / EXTERNAL

Product Obsolescence Announcement

Bulletin #	CFM01035-701	Date	23 September 2020
Subject	Product End of Life Notification		
Scope	CFM01035-137		
Type	Control Force Measurement kit; Inclinometer		

Product Obsolescence Information

The purpose of this document is to communicate Moog's formal plan for the end of lifecycle for the digital usb-inclinometer with Moog p/n CFM01035-137 (3DM-GX3-25), which was included in the Control Force Measurement kit. The legacy product is supporting systems operating with Windows 7/8, however not supporting systems operating with Windows 10. The inclinometer has reached end of support and is no longer available on the market.

Product Migration Option

There are two options for a suitable replacement product dependent on the legacy situation.

1. The first option is where the legacy situation is equipped with a Windows 10 operating system. Here the replacement product is the CB75194-103 (3DM-GX5-25) series.
2. The second option is where the legacy situation is equipped with a Windows 7/8 operating system and the s/n of the legacy device is lower than #6223-4220.09000. Here a suitable replacement is an interface cable which will maintain the usage methods of the device as it was. However, the aforementioned option number 1 is also a suitable replacement in this case. This provides the latest and greatest sensor.

Both options drive an update of the Pluto application, therefore a mandatory replacement of the software (v4.7.0 and up) is required which addresses the supported operating system as well.

Ordering Information

The following table establishes the indicative milestone dates for this product. Please review this information and plan accordingly.

Milestone	Definition	Timeline
EOL External Announcement	The date that defined the start of the end of lifecycle process for the designated product	Aug-2020
Start of Alternative Sale	The date replacement/alternative products are available for sale	Jan-2018
End of Part Sale	The last date a purchase order will be accepted for spare parts/replacement parts. Subject to order confirmation and availability of parts.	Sep-2020
End of Repair	The last date a purchase order will be accepted for repair of the designated product. After this date repairs will be subject to Moog confirmation and availability of the components / parts.	Oct-2021
End of Support	Product support between "End of Repair" and End of Support" will be limited in nature and remote support will only be provided by the Aftermarket Services team. After this date the product will be deemed OBSOLETE and will no longer be supported.	Dec-2021

Restrictions, Known Issues

1. All future orders of the Control Force Measurement kit will be equipped with the CB75194-103 inclinometer and the latest Pluto software (v4.7.0 and up).
2. In the event that these indicative milestone dates change, an updated communication will be sent.
3. Repairs will be available until the “End of Repair” as outlined above.
4. Up until the “End-of-Support” date, you can contact our Aftermarket Service team to obtain remote support.
5. After the “End of Support” period, the products listed above will be marked obsolete and Moog will not be able to repair/support any of these products.

To support you and ensure that you will get most of the value out of your purchased system, please have us informed about your hardware version and application software version. For more information regarding this announcement, please contact your Moog account manager.

For More Information

Many thanks for your diligence, awareness and help in this important process. For more information regarding this announcement, please contact your Moog account manager.

Company Name: Moog B.V.
Division: Simulation Systems
Address: P.O. Box 187
Postal Code: 2150 AD
City: Nieuw-Vennep
Country: The Netherlands

E-mail Address1: aftermarket.services@moog.com
Telephone Number: +31 252 462 000
Fax Number: +31 252 462 001